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July 26, 2004

Ms. Marlene Dortch Secretary Federal Communications Commission 445 Twelfth Street S.W. Washington, D.C. 20554

Re:

Ex Parte of RealNetworks, Inc. MB Docket No. 04-65; In the Matter of Digital Output Protection Technology and Recording Method Certifications, Helix DRM Trusted Recorder and Helix Device DRM Technology

Dear Ms. Dortch:

On July 26, 2004, Todd Alberstone, Associate General Counsel, RealNetworks, Inc. ("RealNetworks") and Surya Mantha, General Manager, Marketing and Strategic Relations, RealNetworks and Laura H. Phillips, counsel for RealNetworks had a telephone conference with Jonathan Cody, Legal Advisor to Chairman Powell regarding RealNetworks' digital output technology, Helix DRM Trusted Recorder and Helix Device DRM Technology. The participants discussed the attached PowerPoint presentation previously presented to the FCC at meetings with the FCC Mass Media legal advisors to other commissioners held on July 20 and July 21 at the Federal Communications Commission regarding the RealNetworks certification.

As required by Section 1.1206(b), as modified by the policies applicable to electronic filings, one electronic copy of this letter is being submitted for the above-captioned docket.

Respectfully submitted,

Laura H. Phillips

Counsel for RealNetworks, Inc.

LHP/css Enclosure

cc (w/encl):

Jonathan Cody (via e-mail)

Established 1849

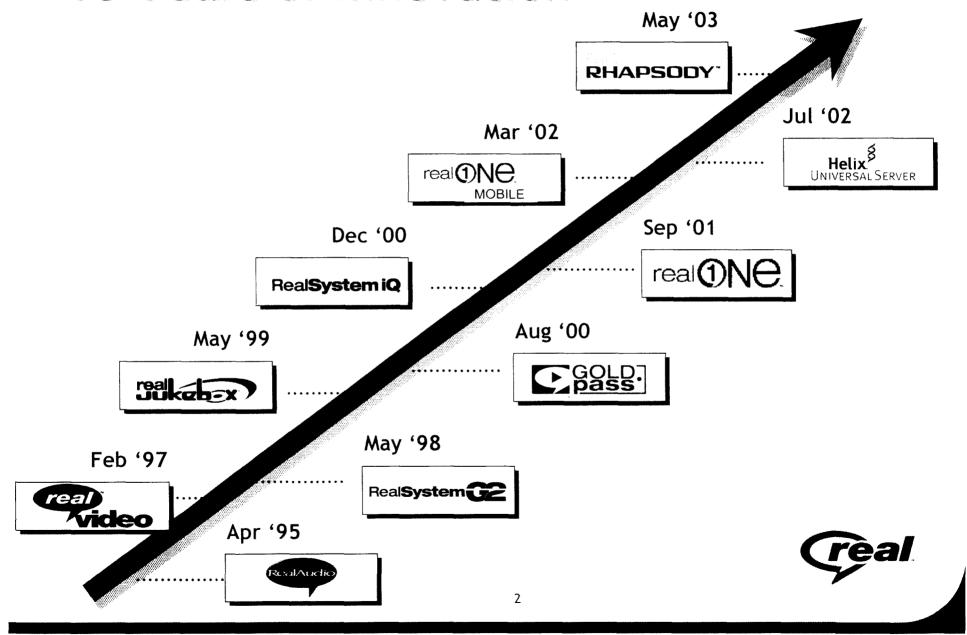
RealNetworks

Digital Output Protection Technology --Helix DRM Trusted Recorder and Helix Device DRM Technology

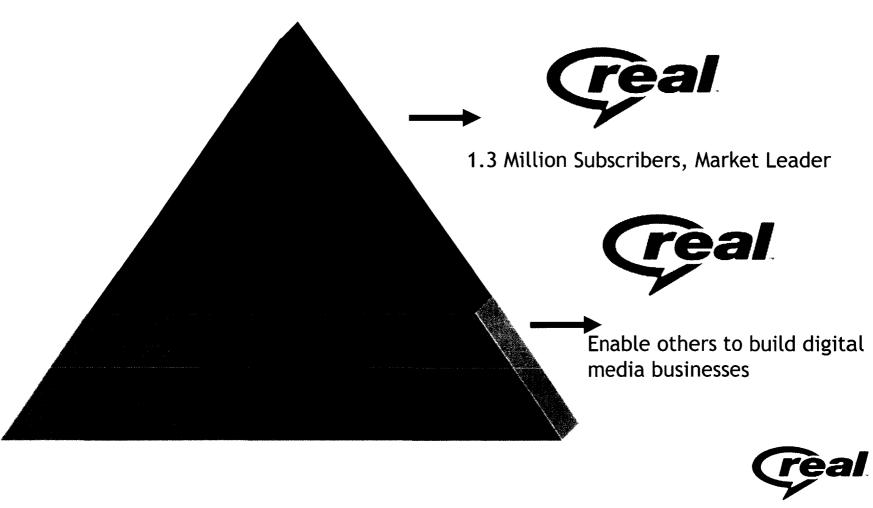


FCC Ex Parte Presentation July 26, 2004 MB Docket No. 04-65

10 Years of Innovation

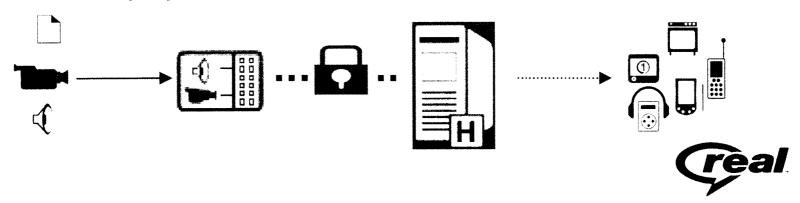


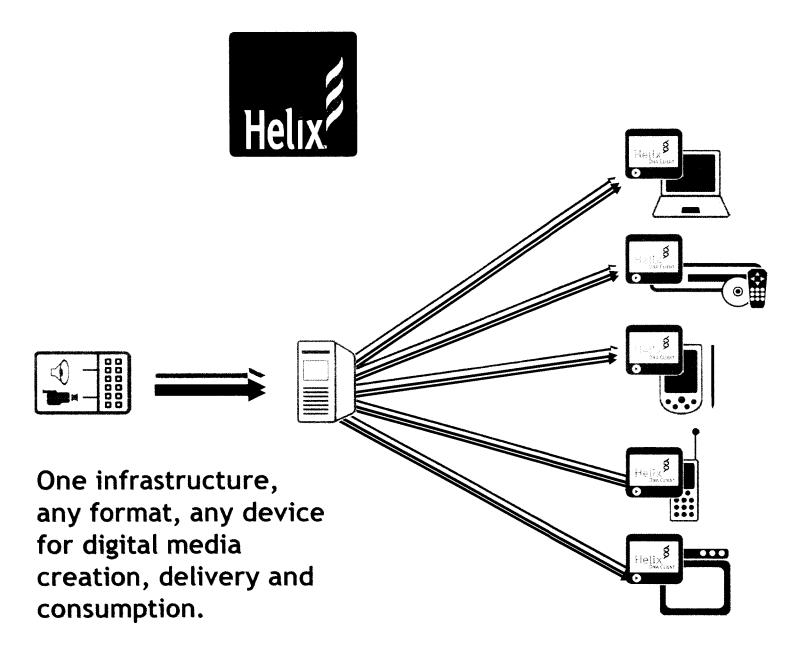
Real's Approach



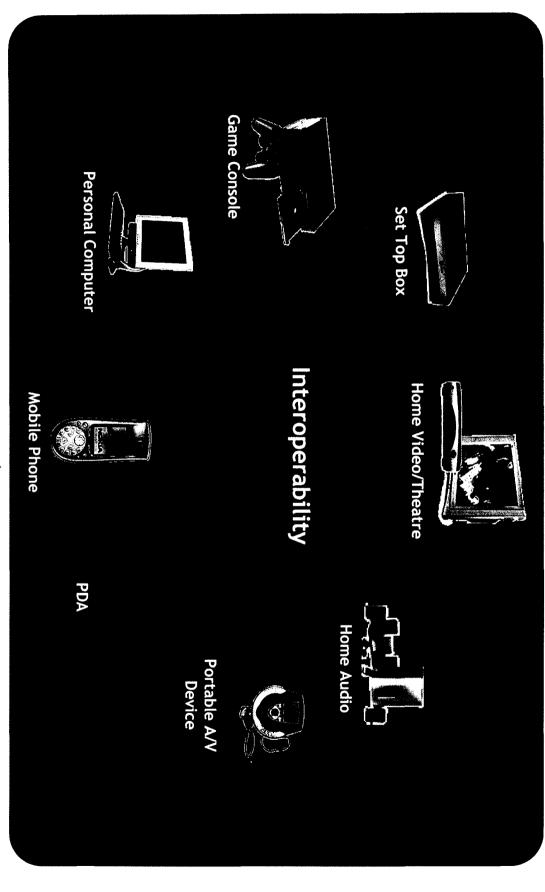
Core Media Delivery Components

- Encoder: compresses media into small information packets.
- DRM: Protects content and applies business rules.
- Server: Delivers content to devices.
- Devices: Contain software or hardware applications that decode and plays content if authorized.

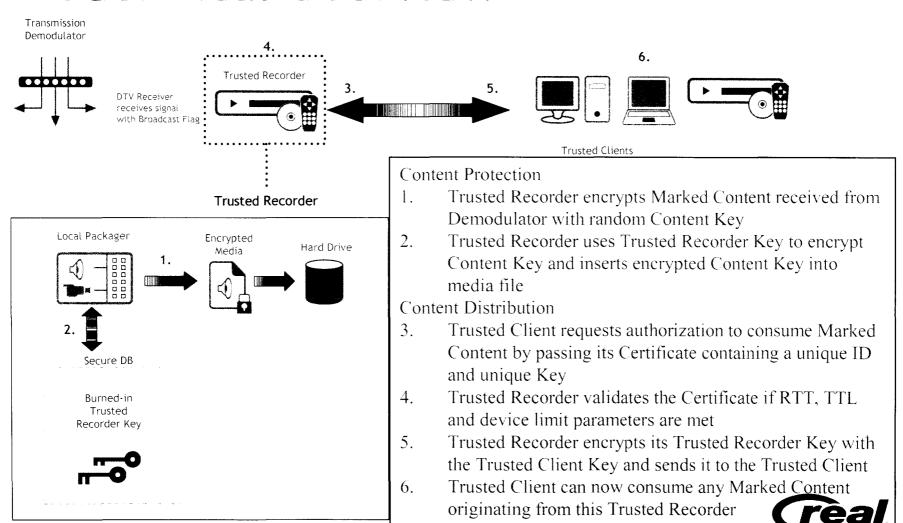




Goal: Interoperability Across Devices



Helix DRM for Broadcast Flag - Technical Overview



Helix DRM for Broadcast Flag - Technical Overview

- Helix DRM Trusted Recorder
 - Responsible for protecting Marked Content received from Demodulator and authorizing Trusted Clients
 - Can be a PC or STB implementation
 - Security level of Internet-based DRM solution with addition of proximity limitations
- Helix DRM Trusted Client
 - Allows for consumption of Marked Content in variety of products
 - Strict robustness and proximity requirements, beyond FCC requirements
- Protection of Marked Content
 - Strong cryptography for content encryption
 - Strong cryptography for device licensing
 - Enforcement through licensing agreements
 - Allows for revocation and renewability of both content and devices
- Distribution of Marked Content
 - Trusted Recorder authenticates Trusted Client before sending Recorder Key
 - · Limits redistribution by authentication and by use of RTT, TTL and device limits



Helix DRM for Broadcast Flag - Policy Issues for Interim Certification

- Proximity Controls
 - RTT and TTL
 - Device limitations that mimic "home network" environment
- Licensing and Recognition of Downstream Devices
 - Licensing of Helix Device DRM technology on reasonable and nondiscriminatory terms
 - Commitment to cooperate with other broadcast flag technologies for the exchange of revocation information
- Compliance Rules
 - Contained in License Agreement and ongoing discussions with MPAA and other rights holders and industry groups
- Change Management
 - Will cooperate with content owners to devise process
 - Commit to ensure any new implementation that does not diminish protections against indiscriminate redistribution

